

Sotheby's INSTITUTE OF ART

Sotheby's Institute of Art - London
London Summer Collegiate Programme 2026
Terms and Conditions

Our Contract With You

This document sets out the terms and conditions between Sotheby's Institute of Art – London (the "Institute") and students on our Summer Collegiate programme. It contains important information and you should read these terms and conditions carefully before accepting your offer to ensure that you understand the contents, as these terms and conditions, together with other policies and procedures of the Institute, will become binding on you and us when a contract is formed between us.

These terms and conditions govern the relationship between you and the Institute. By accepting the Institute's offer of a place on the Summer Collegiate programme, you accept these terms and conditions in full, which, along with your offer and the Institute's rules, regulations, policies and procedures, form the contract between you and us.

These terms and conditions will become binding on you and us when you accept the Institute's offer of a place by submitting a completed Acceptance Form, and any conditions set out in your offer have been met to our satisfaction. At this point a legal contract is formed between you and the Institute on the basis of the terms and conditions set out in your offer letter, the terms and conditions set out in this document, and the terms and conditions set out in the policies and regulations listed in the Student Handbook and on our website (available [here](#)).

ELIGIBILITY

1. All applicants must be at least 18 years old by beginning of the programme and currently enrolled in an undergraduate university program with a minimum cumulative 2.5 GPA (or equivalent). For non-native English speakers, we require a minimum IELTS score of 6.5, TOEFL score of 85 IBT, CEFR score of B2, or a Duolingo score of 120. Prospective applicants who are enrolled in an undergraduate university programme at the time of application, but will have successfully completed their undergraduate studies by the start date of their desired programme, can contact studyabroad@sia.edu to inquire about their eligibility. Prospective applicants who have not yet matriculated to an undergraduate programme can contact studyroad@sia.edu to inquire about their eligibility.

ENROLMENT & PROGRAMME FEES

2. You will not be able to start your studies at the Institute until we have received by an agreed deadline:
 - a. your Acceptance and Deposit Form, signed and submitted
 - b. your non-refundable deposit
 - c. the full Programme Fees
 - d. presentation in person of your passport and valid visa documentation where required
3. Should you fail to pay any part of your fees after receipt of a final notice from us, the Institute reserves the right to withdraw our offer.
4. Full payment of the Programme Fees must be made prior to the start date of the Programme. The due dates for payment of fees mean that the Fees are received by us in full in cleared funds by such date. If payment is not received by the full fees due date, you have no right to participate in the Programme.

5. Payment should be made via our approved payment provider. Our Finance Department will send you detailed instructions.

Programme Fees

6. Programme Fees include Course Fees and Accommodation Fees, for those choosing the accommodation option.
7. Programme Fees for the Residential Programme and Non-Residential Programme are as follows:

Residential Programme

Students live in multiple-occupancy residence halls in London

Course Fees	£5500
Accommodation Fees	£2500
Total Programme Fees	£8000

Non-Residential Programme

Students do not receive accommodation and arrange independent housing

Course Fees	£5500
Total Programme Fees	£5500

All students are eligible for the Early Bird Discount (£550) if their application is received by the stated deadline.

8. Course Fees cover all activities within the curriculum, to include lectures, seminars, practical sessions, and site visits. Please note that optional activities with additional costs may be offered outside the curriculum.
9. Accommodation Fees cover the cost of housing for the duration of the programme. Accommodation in London consists of a space within private student accommodation within Zones 1 – 4 in London; this can range from a single room to multi-occupancy rooms. The Summer Collegiate Programme Team will communicate accommodation specifics secured for the duration of the programme with applicants during the application process.
10. The cost of meals, travel to and from the Programme, any changes in travel or accommodation plans during the Programme made at the student's discretion, and all other personal expenses, are the student's responsibility.
11. Course Fees are reviewed annually; however, fees will not be amended from those advertised after you have applied for the program. Course fees are mandatory for all students.
12. Accommodation fees are mandatory for those who opt into the Programme accommodation. In the event that Accommodation plans have to be amended in-year, the Accommodation Fees may vary dependent on the alternative arrangements available.
13. Unless indicated otherwise, Programme Fees do not include any other services, including but not limited to, purchase of incidentals, health insurance or services, or other costs that might arise prior to or during the Programme. Any additional charges incurred by the Institute on behalf of a student will be passed onto the student, who will be liable to reimburse the full amount incurred by the Institute, e.g. lost key cards.
14. All payments of Fees must be made in pounds sterling and are inclusive of VAT and other taxes where applicable. Any currency conversion costs or other charges incurred in connection with the payment of Fees are to be paid in addition to the Fees. No deduction from the Fees for such costs or charges may be

made.

CANCELLATION & WITHDRAWAL

Cancellation by You During the Cooling-Off Period

15. You have the right to cancel your contract with us for any reason in writing and within 14 days starting on the day after the date we emailed you to confirm your place on the programme ("Cooling-Off Period") and at least 14 days prior to the programme start date.
16. To exercise the right to cancel, you must inform us before the end of the Cooling-Off Period at studyabroad@sia.edu of your decision to cancel this contract by way of a clear statement. Where the Cooling-Off Period would normally end on a day which is a Saturday, Sunday or a public holiday, the Cooling-Off Period will be extended so that it ends on our next working day.
17. The Institute will refund any fees paid without undue delay and in any event not later than 14 days after the date on which you inform us you are cancelling this contract. The Institute will make the refund using the same means of payment as you used for the initial transaction, unless you have expressly asked us and we have agreed otherwise; in any event, you will not incur any fees as a result of the refund.

Withdrawal by You (Other than During the Cooling-Off Period)

18. If you wish to cancel your registration to a programme after the Cooling-Off Period has expired, the Institute is not obliged to offer you an alternative programme, but may do so at its discretion (exercised in accordance with our obligations under the Equality Act 2010) and we may specify the terms of any such offer; for example, if there is a deadline for your response or if the fees for the alternative course are different. If no such alternative offer is made or if you decide to reject such alternative offer, the Institute will refund your Programme Fees in full, minus the non-refundable deposit, if your notice of withdrawal is received in writing at least eight weeks prior to the first day of your Programme. The Institute does not normally refund Programme Fees after this time.
19. If you withdraw during the period commencing eight weeks prior to the first day of your Programme, but outside the 14-day Cooling-Off Period, you may apply for a partial discretionary Programme Fee refund on exceptional grounds, calculated on the basis of the discretionary refund schedule set forth below. To apply, you must write to Admissions at studyabroad@sia.edu providing an explanation for your withdrawal and reasons why yours should be considered an exceptional case. You should include supporting documentation, if any, and the submission of a refund request does not guarantee it will be successful. The Institute will consider the appeal and its decision will be final.
20. The Institute reserves the right to provide you with a refund of Programme Fees under serious, unforeseen circumstances, including but not limited to serious illness or bereavement. The decision to refund Programme Fees under such circumstances is at the Institute's full discretion.
21. The Institute will make any refund using the same means of payment as you used for the initial transaction, unless you have expressly asked us and we have agreed otherwise.
22. No refunds will be given for early departures from a programme, once it is underway, whether voluntary or otherwise.

Discretionary Refund Schedule

23. The Programme deposit (£2500) and application fee (£40) are non-refundable.

Receipt of Written Notification of Withdrawal	Paid Programme Fees Refunded Less Non-Refundable Deposit
More than eight weeks prior to Orientation	100%
Within the period between eight and two weeks prior to Orientation	60%

Within two weeks prior to Orientation	No refund
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Involuntary Withdrawal

24. Non-attendance due to illness, or for personal or professional reasons, does not entitle any student or prospective student to a refund or deferral/transfer. We will consider such requests on a case-by-case basis at our discretion.
25. The deposit is non-refundable in all circumstances beyond the Cancellation period.
26. If you are asked to leave the program as a result of disciplinary issues, non-payment of fees or non-attendance, as outlined in our policies and section "Termination Rights" below, the Institute will not refund any fees to you.

Withdrawal Due to Visa Issues – Non-UK Students

27. You are responsible for ensuring that you have the appropriate visa to enable you to enter and study in the UK and/or foreign study trip destinations. The rejection of a visa application by the British authorities does not affect the application of these terms and conditions. The Institute recommends that all applicants check with the British Embassy or British High Commission regarding their visa requirements before applying. If you are unable to obtain a visa and have supporting documentary evidence to show this, you can apply in writing to Admissions at studyabroad@sia.edu to be considered for a refund of Programme Fees already paid (minus the deposit) as per the section entitled "Withdrawal by You (Other than During the Cooling-off Period)", unless:
 - You applied for a visa that does not make you eligible to study in the UK.
 - The visa was refused due to fraudulent activity on your part or if you provided incorrect information.

TERMINATION RIGHTS

28. We may terminate this contract and your application to the Institute, or registration as a student, with immediate effect in writing in any one or more of the circumstances identified below:
 - If you fail to pay your tuition fees to us by the specified due date for payment, and where you fail to make good your debt;
 - If you do not meet any of the conditions set out in our offer to you, or if you cease to meet any of those conditions after the contract is formed;
 - If you do not enrol onto your programme by the relevant enrolment date;
 - If it becomes apparent that the information you have provided to us during your application, or at any stage during the term of this contract, is incorrect or misleading, including by omission of material information;
 - If you fail to comply with conditions associated with your immigration status;
 - If your continued registration with the Institute places the Institute in breach of any of our legal obligations, including under UK immigration law;
 - If a decision is made to terminate your studies / registration as a student (or you are otherwise required to exit) on grounds relating to your conduct or fitness to study, for example, under the Student Code of Conduct or Fitness to Study Procedure;
 - If you are in material breach of these Terms and Conditions, and/or any of the Institute's regulations, policies, procedures, or codes of conduct that form part of this contract;
 - If your behaviour, in our reasonable opinion, represents a significant risk to the health, safety or welfare of yourself or other students, staff or members of the Institute's community.
29. If we terminate this contract pursuant to this section, you remain liable for any outstanding tuition fees or costs owed to the Institute to the date of termination. The Institute may at our discretion refund some or all of your tuition fees. The Institute will not be liable for any loss or damage of whatever nature which you may suffer as a result of any action taken against you by the Institute to terminate the contract, including where we terminate the contract as a result of disciplinary action taken by the Institute (provided the action by the Institute is not negligent, and is taken properly in

accordance with the contract and the relevant procedures).

THE PROGRAMMES

30. The Institute aims to ensure that the student learning experience, as described in the Programme prospectus and student handbook, is delivered and maintained at all times. In some circumstances the Institute may have to vary the method of delivery of your programme, and in some cases, the syllabus may be altered or updated. In the unlikely event that the Institute discontinues your programme or changes it significantly, whether before you start your programme or once you have begun, we will tell you at the earliest possible opportunity. If this happens before you start your course, you may wish to withdraw your application; if you do so, the Institute will provide you with support and guidance in finding an alternative programme either at or at another UK university or institution and refund your deposit and any programme fees that you have paid.

EVENTS OUTSIDE OF OUR CONTROL

31. The Institute will do all that it reasonably can to provide your Programme as described on our website and in the Programme Information or other documents issued by the Institute to you. Despite taking all reasonable steps to prevent them occurring, and to mitigate their impact, some events outside our reasonable control may mean that we are not able to provide your Programme.
32. The Institute will not be liable for failure or delay, or for the consequence of any failure or delay to perform any obligations under our Contract with you if such failure, delay or the consequence of such failure or delay is caused by an act or event beyond the Institute's reasonable control ("Force Majeure Event"). Such events may include:
- acts of God;
 - industrial action involving collective bargaining outside of the Institute;
 - national emergencies, common commotion, war, act of terrorism (including actual, suspected or threatened act of terrorism), explosion, protests, riots;
 - the imposition of sanctions;
 - epidemics, pandemics, quarantine, widespread illness and mandatory responses to Governmental advice (whether affecting our staff and/or students or otherwise);
 - breakdown of plant or machinery;
 - actions or the lack of actions of placement providers;
 - actions or the lack of suppliers or subcontractors;
 - staff illness or because a staff member leaves; or
 - weather disruption, fire, flood or storm.
33. In the case of a Force Majeure Event, we will contact you to advise of an alternative course of action, where possible. The Institute shall use all reasonable endeavours to mitigate the effect of the Force Majeure Event on the performance of its obligations under our Contract with you and such mitigations may include, without limitation, altering timetables to reschedule postponed classes.
34. If a Force Majeure Event results in the complete inability to deliver your Programme then you will be entitled to:
- defer your Programme, if you have not yet enrolled onto your Programme;
 - or terminate your Programme with immediate effect by contacting studyabroad@sia.com; If you decide to terminate your Programme, you may be entitled to a full or partial refund of tuition fees you have paid and/or compensation depending on the circumstances and we will act reasonably in making a determination as to whether a full or partial refund of tuition fees and/or compensation is due.

PROGRAMME CHANGES, CANCELLATION AND SUSPENSION

Programme Changes

35. If it reasonably considers it to be necessary, the Institute may make reasonable changes to the

content, syllabus, mode of assessment, and/or timetable of your programme which:

- are not material to the overall learning outcomes of the programme (for example, moving the timing of a particular module);
- will benefit the training of you or other students (for example, enabling you or other students to benefit from additional classes with visiting professionals);
- are caused by matters outside of our control, as set out above under 'Events Outside of Our Control'; and/or
- are in order to comply with changes in the law or, as applicable, the instructions of higher education regulatory bodies, the validating university, and/or any professional/statutory body.

36. Where programmes are not significant, the Institute will consult the affected students and will take all reasonable steps to notify you at the earliest opportunity, and to minimise any disruption to your studies.

37. The Institute defines 'significant changes' to a programme of study as changes requiring full approval by the validating university, such as changes to the award, core modules or delivery mode. In the unlikely event that a programme is changed significantly:

- the Institute will consult the affected students and will take all reasonable steps to notify you at the earliest opportunity, and to minimise any disruption to your studies;
- you will be entitled to withdraw from the programme by informing us of this intention in writing;
- if you withdraw from your programme, the Institute will refund programme fees and deposits paid in accordance with the Refunds and Compensation Policy (please note that refunds may be calculated on a pro rata basis) and we will provide you with support and guidance in finding an alternative programme either at the Institute or at another UK provider.

Programme Cancellation and Suspension

38. The Institute may cancel or suspend programmes if there are insufficient numbers of student enrolments to make a programme viable, or for any reason outside the Institute's control. Where relevant, the Institute's Student Protection Plan may apply. In the unlikely event that the Institute cancels or suspends your programme, in consultation with the validating university:

- the Institute will consult the affected students and will take all reasonable steps to notify you at the earliest opportunity, and to minimise any disruption to your studies;
- the Institute will review the decision in accordance with the applicable Student Protection Plan to determine appropriate refunds of programme fees and deposits paid (please note that refunds may be calculated on a pro rata basis) and;
- we will provide you with support and guidance in finding an alternative programme either at the Institute or at another UK provider.

39. If a programme that you are registered with is cancelled or postponed then the Institute may offer you the choice of a place on an alternative programme at no additional cost in fees payable. The alternative programme will be as close in time to the cancelled programme as we are able to provide. You will be required to nominate your alternative choice of programme within 7 days of having been notified of the change. If an alternative programme is unavailable or you do not wish to accept the offer of an alternative programme then the Institute will provide a full refund of your deposit and any Programme Fees that you have paid.

FACE-TO-FACE INSTRUCTION

40. In the event that face-to-face teaching needs to be modified, reduced, or cancelled, due to health and safety concerns and government or other regulatory guidance and/or requirements, the Institute reserves the right to prioritize the continuity of teaching using remote online methods, with the aim of ensuring that

student learning outcomes continue to be met. If this takes place, the Institute shall not be liable to students for refunds or compensation where it has delivered its obligations to students in alternative ways in such circumstances.

STUDENTS WITH DISABILITIES

41. The Institute is committed to having an inclusive environment that facilitates disclosure of disability and gives all students the opportunity to realise their full potential and undertakes to make reasonable adjustments in order to accommodate them.
42. The Institute welcomes applications from students with disabilities and learning difficulties. Should you have any particular requirements as a consequence of any disability, you should notify us in writing prior to the programme start date so that any reasonable adjustments can be considered and, if appropriate, made. We reserve the right to request medical evidence of a medical complaint or disability giving rise to the requirements. All discussions and information regarding a disability or specific learning difficulty are treated in a confidential manner and in accordance with the student privacy notice.

INTERNATIONAL STUDENTS

43. Sotheby's Institute of Art - London is a UK Visas and Immigration (UKVI) approved sponsor of International Students. As such, the Institute is obliged to operate within the requirements of the relevant Immigration legislation and formal regulations for Sponsors. This includes a right to study check on all students attending with us, irrelevant of nationality, or status including:
 - ensuring that a record of passport and visa documentation is held for each student;
 - ensuring that contact details are maintained and up to date for every student;
 - ensuring that students are meeting the attendance criteria for their programme of study; and
 - reporting any non-compliance to the UKVI within their mandatory timescales.
44. If you are an international student who requires formal student visa entry clearance from the UK authorities to enter or remain in the UK for the purpose of undertaking study, there are obligations you must meet as a student at this Institute, described in the following sections.
45. **When you arrive at the Institute to start your programme of study:**
 - You will be invited to attend a face-to-face enrolment session where you will be required to provide your passport and your visa documentation for inspection.
 - You will not be able to fully enrol onto your Programme of study until you have passed a right to study check.
 - If you do not have your full documentation you must still attend the face-to-face session and provide evidence of your progress with the visa process.
 - Failure to produce the required documentation before the Programme start date may lead to the cancellation of your place at the Institute and your non-compliance being reported to the UKVI.
46. **During your programme of study:**
 - You must inform the Institute of any changes to your personal and/or academic circumstances which might have an impact on your visa status.
 - Any change of your address, visa status or passport details must be reported promptly by you to the Institute by emailing studyabroad@sia.edu.
 - You are responsible for ensuring that your visa remains valid from the commencement of and for the duration of your Programme and that you apply for any necessary extension/renewal in good time.
 - You will be expected to meet all the attendance requirements relevant to your Programme of study.
 - Failure to comply with these requirements may lead to your suspension from the Institute and ultimately the cancellation of your place on a Programme at the Institute with your noncompliance being reported to the UKVI.

Insurance

47. Non-UK students are required to have adequate health, accident, disability, and hospitalisation insurance to cover themselves during their time at the Institute. Students recognise and accept that no part of the course fee goes toward payment of such insurance and that the Institute has no obligation to provide such insurance.

PROGRAMME LANGUAGE

48. Unless otherwise indicated, all Programmes are taught in English. If your first language is not English, you are required to be proficient in written and spoken English and be able to participate in group discussions and presentations in English. You may be asked to submit documentation with your application, demonstrating English proficiency (a minimum IELTS score of 6.5, TOEFL score of 85 iBT, CEFR score of B2, or a Duolingo score of 120). Please be advised the TOEFL iBT Special Home Edition is not accepted for credit-awarding programmes. The Institute does not accept liability for any inconvenience or failure to attend if you lack the required English language proficiency.

STUDENT HANDBOOK & CODE OF CONDUCT

49. Acceptance of your offer of admission presumes an agreement to abide by the policies and follow the required procedures outlined in the Institute's Summer Collegiate Student Handbook and our website.. All students will be required to acknowledge that they have reviewed the contents of the Student Code of Conduct at the point of application. All students will be required to acknowledge that they have reviewed the contents of the Summer Collegiate Student Handbook and agree to compliance during orientation.
50. If you fail to follow the Institute's Student Code of Conduct or policies, or behave in a threatening or aggressive manner, or in a way that adversely affects other students, the Institute's employees or contractors, or bring the Institute into disrepute through your actions, we reserve the right to remove you from the Programme or exclude you from the Institute's premises and/or, where appropriate, any accommodation provided to you by us. In such cases, the Fees will not be refunded.
51. Students understand that should they have legal or medical problems while they are enrolled at the Institute, they will attend to the matter personally and with their own funds. They accept that the Institute will not provide any personal or financial assistance.

ACCOMMODATION

52. Sotheby's Institute of Art has secured a limited number of housing accommodations for students participating in the Summer Collegiate Programme in London (for an Accommodation fee). This accommodation is provided on a first come, first served basis, and programme participants are therefore encouraged to indicate at the point of application if they wish to be provided with accommodation. If the requested accommodation is available, program participants will be billed accordingly. Accommodation if available is secured upon receipt of deposit payment.
53. If you opt into the Summer Collegiate Programme accommodation provision, the Institute shall provide accommodation to you whilst you are in the Programme, and you agree to abide by and comply with any and all rules and regulations of that residence. You must observe all rules and regulations regarding health and safety and security and do nothing to compromise your own or other residents' safety and security. You should also behave courteously to other residents, staff, and visitors at the accommodation. Please note that it is a requirement of the accommodation to leave the room in a clean and tidy state. If you do not comply with these requirements, you may be asked to leave the accommodation and the Institute shall have no further obligation to provide you with such accommodation or reimburse costs.
54. The Institute does not accept any responsibility or liability in respect of any damage to or loss caused by you in breach of the relevant policies to the Institute's premises, the overnight accommodation, or other third-party premises or goods during the Programme.

55. If you do not specify you are opting into the Summer Collegiate Programme accommodation provision at the point of offer, and do not secure the housing by completing full payment of Programme Fees, the Institute has no obligation to provide your accommodation for the duration of your programme. If you wish to request housing provided by the Institute after you complete your application, you may contact studyabroad@sia.edu with this request; submitting a request does not guarantee it will be successful.
56. Students are required to abide by and comply with all Programme regulations and expectations; alternative housing and its related circumstances (e.g., delays or cancellations to travel from your accommodation) do not constitute an academic mitigating circumstance. If you choose to live outside the accommodation provided by the Institute, you are subject to the rules and regulations of the Institute's provided accommodation with regards to guest policies (including overnight guests) and general access.
57. Students who opt not to reside in the accommodation provided by the Institute are required to provide their London address and related contact information to the Institute; additional information required for visa compliance may also be requested.

PERMISSION TO USE PHOTOGRAPHIC IMAGES

58. Please note that the Institute (as well as students of the Institute) may from time-to-time photograph or make audio or visual recordings of students or activities in which the students are engaged. By enrolling in the Programme, you indicate your permission for us to do the following:
- permission to use any photographs or audio or visual recordings of you or activities in which you are engaged that the Institute or students take in any media now known or later devised, without attribution or payment or any other consideration;
 - permission to use your first name and last initial, photograph, image, likeness, signature, voice, actions, and statements in such photographs or audio and visual recordings without payment or any other consideration; and
 - the right and ability to alter, copy, display, distribute, edit, exhibit, modify, perform, publish or create derivative works of any of the photographs or audio and visual recordings, all for the purpose of advertising, promoting, and increasing awareness of the Institute, and to inform the public about the Institute.
59. The Institute (or the student who took the photograph or made the audio or visual recording) will own all right, title and interest in the photographs or audio and visual recordings.

PERSONAL DATA

60. The Institute may use your personal information in accordance with our Privacy Policy, which you can find [here](#).

INTELLECTUAL PROPERTY

61. As a statement of general principle Sotheby's Institute of Art - London recognises the student is the owner of any intellectual property rights they produce while a registered student of the Institute. This principle may be subject to variation in the case of collaborative or externally sponsored work, or other exceptional circumstances.
62. All materials provided by the Institute in relation to the Programme (and any intellectual property rights in the same) are and remain the property of the Institute or, in case of materials belonging to third parties, of the relevant third party. The Institute will obtain the necessary allowances and licenses for materials used that are not the property of the Institute. Materials include all documentation or information provided by the Institute in relation to the Programme, including but not limited to information provided on the Institute's website, the Institute brochure, offer letters, course syllabi, reading materials, additional information and others.
63. Any use of any such materials and documentation other than in respect of the Programme requires the prior written (including by email) approval of the Institute. Students must not use any such materials

provided by the Institute for any other purposes than the ones set out in these terms and conditions. Use of the Institute's brand, name and/or logo for any reason other than in connection with the student's participation on the Programme is not permitted without prior written agreement of the Institute.

ASSUMPTION OF RISK

64. The views expressed and information provided by Programme providers and staff of the Institute and all Programme materials provided to you during your Programme are intended solely for the purpose of providing you with the services in connection with the Programme. They are not intended as advice to be relied on in other contexts, for example in connection with a business that you are running or are intending to run. The Institute does not accept any liability if you do rely on such views, information, or materials for purposes other than the Programme.
65. You understand and agree that programme activities may involve known and unknown risks to Student and Student's property, and that the Institute cannot guarantee the safety of Student or Student's property. Any activities that Student may undertake in connection with the me will be considered to have been undertaken with Student's approval and understanding of any and all risks involved, to the Student and the Student's property, which are risks willingly assumed by Student.

LIMITATION OF LIABILITY

66. Nothing in these terms and conditions will limit or exclude the liability of the Institute for death or personal injury arising from our own negligence, for fraud or fraudulent misrepresentation, or in respect of any other liabilities which may not be lawfully excluded or restricted.
67. Otherwise, our liability to you with respect to the provision of a Programme; the cancellation, postponement, or amendment of a Programme; any negligence; any breach of these terms and conditions; any matters arising out of or in connection with the provision of accommodation to you; or any matters arising in any other way out of the subject-matter of these terms and conditions is limited to loss or damage suffered by you that are a foreseeable result of our breach of these terms and conditions, and is limited to the extent that any such loss or damage is attributable to you or a third party that is not under our control. Our liability does not extend to any costs or expenses incurred by you or any person or organisation in connection with travel, accommodation, reservations or other arrangements.
68. We do not accept any responsibility or liability in respect of any damage to or loss of any goods, vehicles, or property of any kind brought onto or left at the Institute's premises whether by you or any other person and it is your responsibility (or your guest's) to take good care of your personal belongings. Any goods deposited with us are deposited at your own risk and without any obligation on us. We recommend taking out insurance, as we do not provide any insurance cover to you.

COMPLAINTS

69. We aim to offer the highest levels of service during the admissions process and beyond. However, should you have a complaint regarding your Institute experience, you should follow the steps set out in the [Student Complaints Procedure](#). The Students Complaints Procedure is available in the Student Handbook.

MISCELLANEOUS

70. This contract is between you and the Institute. No other party has any rights under this contract or ability to enforce any of its terms.
71. If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
72. Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will

not prevent us taking steps against you at a later date. For example, if you miss a payment but we continue to provide the Programme(s), we can still require you to make the payment at a later date.

73. We may terminate your contract with us if we consider that you are in breach of any of these terms and conditions, which includes you persistently failing to comply with the Student Code of Conduct and the Institute's policies or failing to comply with them in a serious way.

GOVERNING LAW

74. These terms and conditions and any dispute or claim arising out of or in connection with it or its subject matter of formation (including non-contractual disputes or claims) will be governed by and construed in accordance with the laws of England and Wales and you irrevocably submit to the non-exclusive jurisdiction of the English courts.